

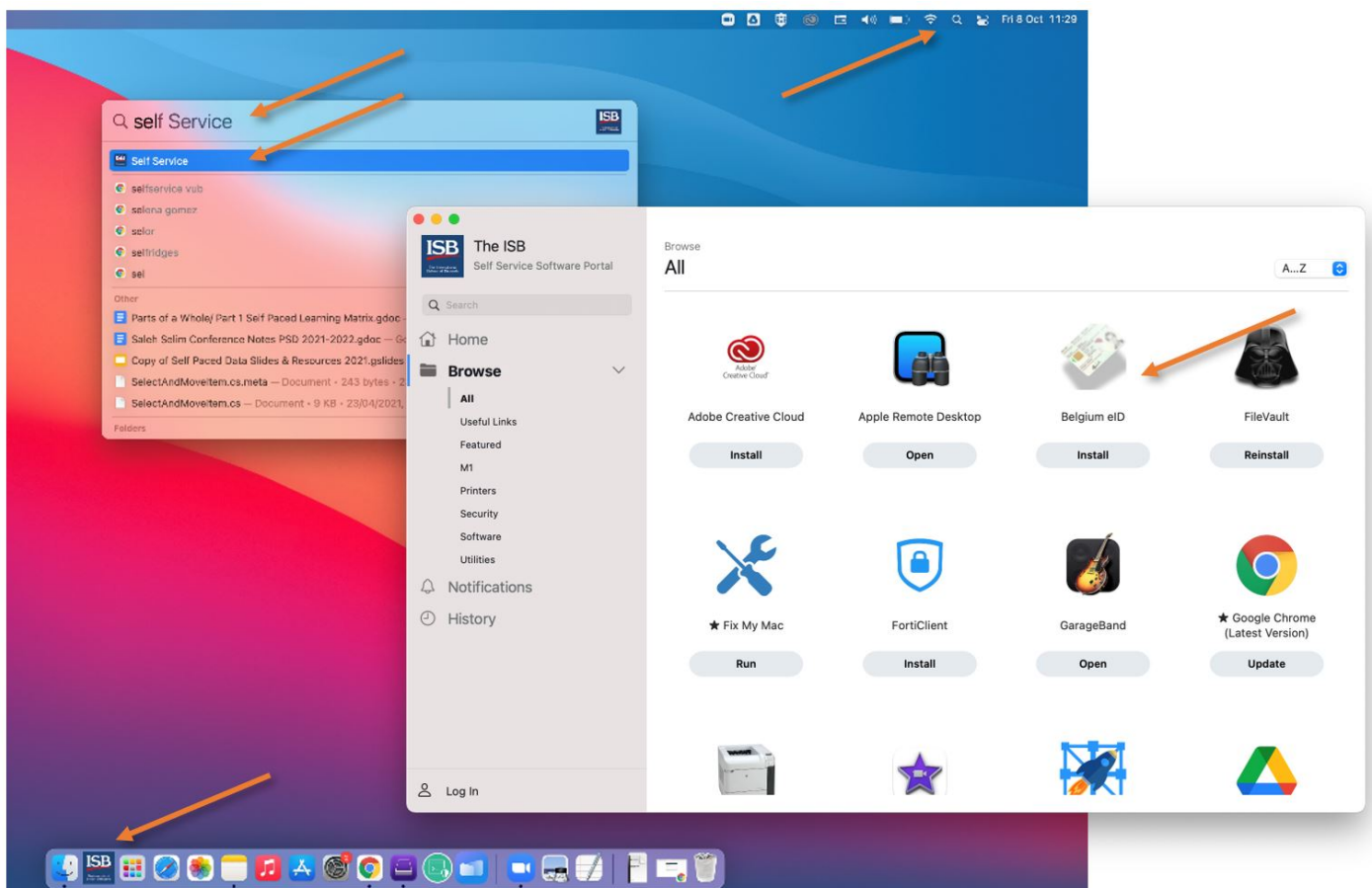
Accounts and Security

- [eID - Install the Belgium eID app to access government related pages](#)
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- [Microsoft Authenticator app \(setup\)](#)

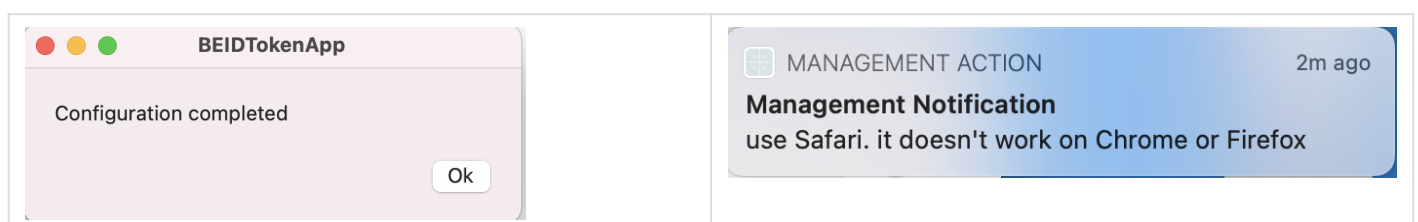
eID - Install the Belgium eID app to access government related pages

(For **AG** please follow this [link](#).)

Open the Self-Service Software Portal and install the Belgium eID app.



Once installed you will have 2 pop-ups:



For government related pages (ex. My Minfin, Ma Sante, etc.) please use Safary and find the log-in page for your needs.

Choose your digital key to log in

Digital key(s) with **eID** or **digital identity**

**LOG IN**
with eID card reader

Log in with eID card reader



- 1 Connect your eID card reader to your computer
- 2 Insert your electronic identity card (eID), foreigner's card or kids-ID into the card reader
- 3 Click '**Log in**', select your certificate and enter the PIN of your identity card when asked to do so

[Choose a different digital key](#)

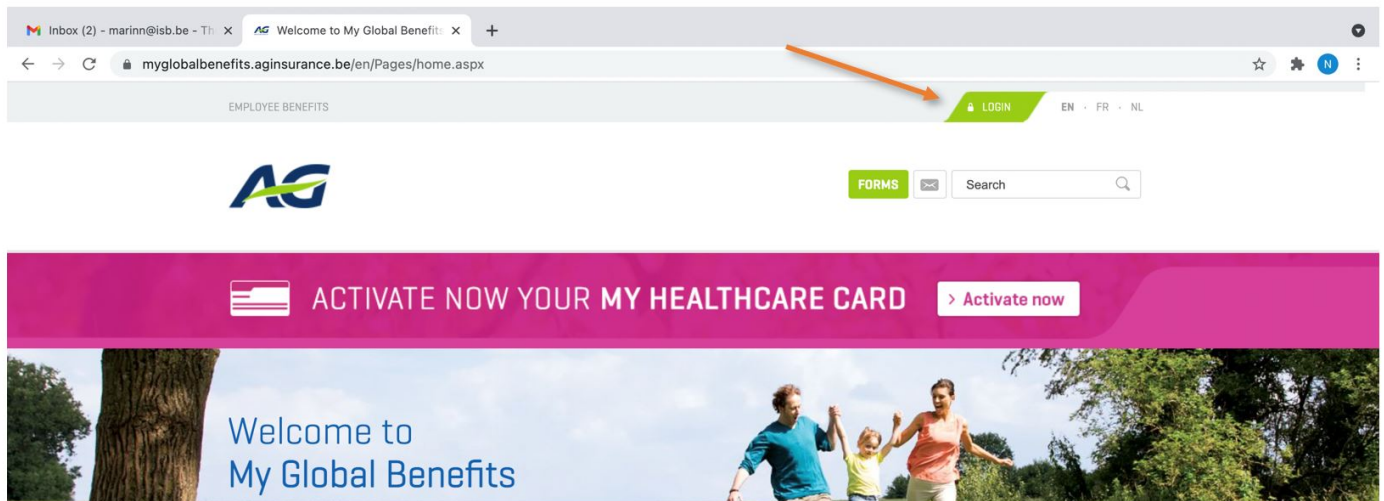
Log in

When prompted, insert your card in the card reader, log-in, select the certificate with your name in the next pop-up, click continue, and insert you ID Card pin code.

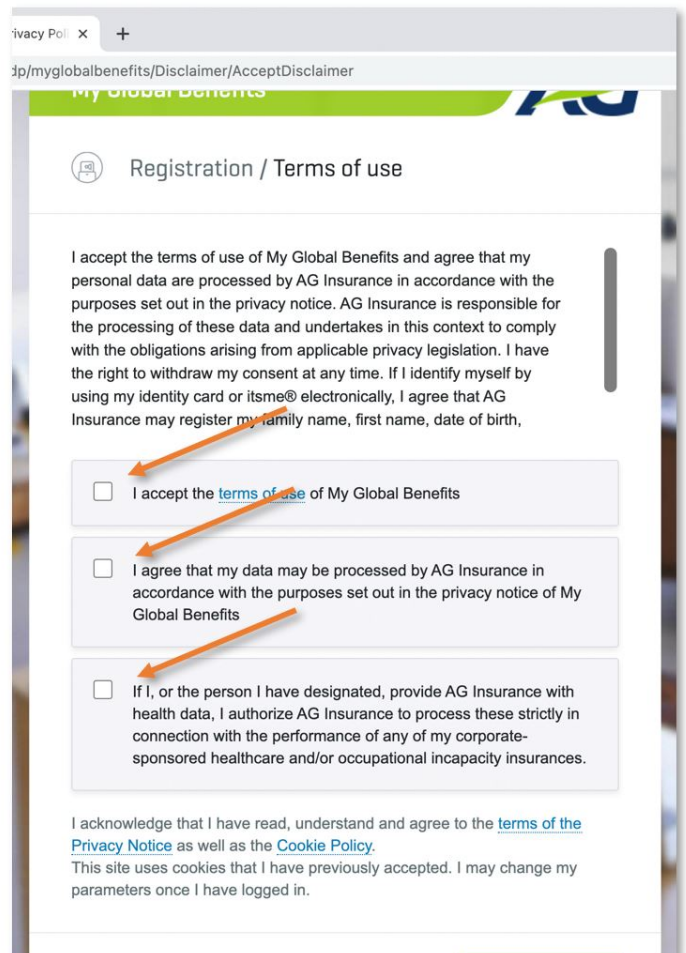
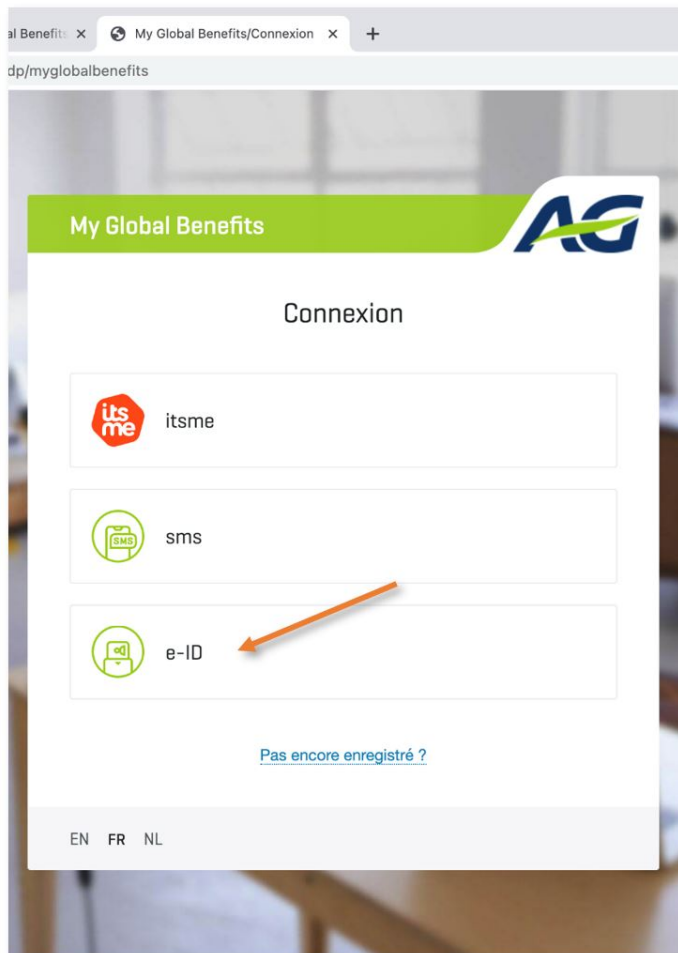
eID - Accessing the AG website using the Belgium ID - initial setup

AG only works on Chrome for now, and it requires installing an extension and an app. We are working on a more streamlined solution.

Please go to the [AG login page](#) and log in.



Select e-ID and agree with the terms of use.



Install the Chrome extension as requested.

Install plugin to read identity card



In order to read the identity card, you have to install a browser plugin.

I give permission to install the plugin Sconnect on my computer and recognize that applications that support the plugin can use devices connected to the computer. I accept responsibility for this use as described in the general conditions of the [SConnect End User License Agreement](#).

Decline

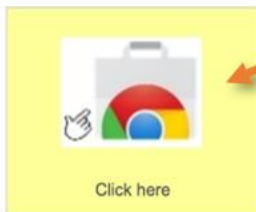
Accept and Install

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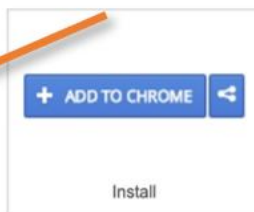
Installation for Chrome - SConnect (1/2)



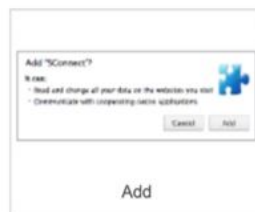
Please follow the instructions below to install SConnect.



1

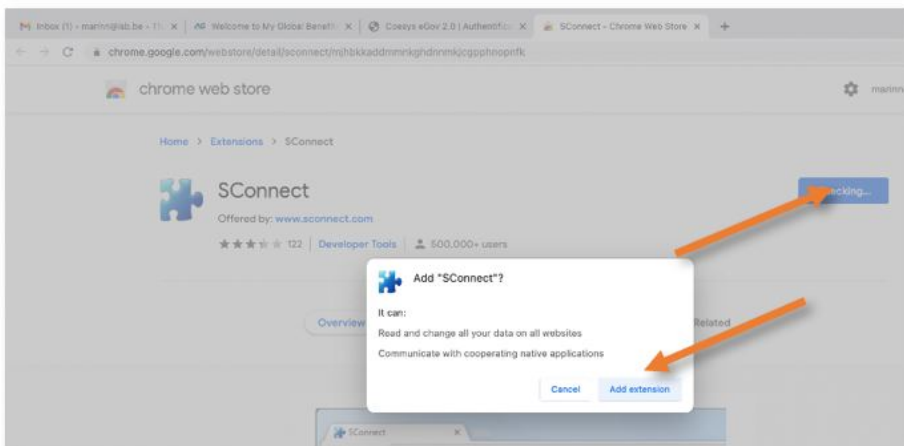


2

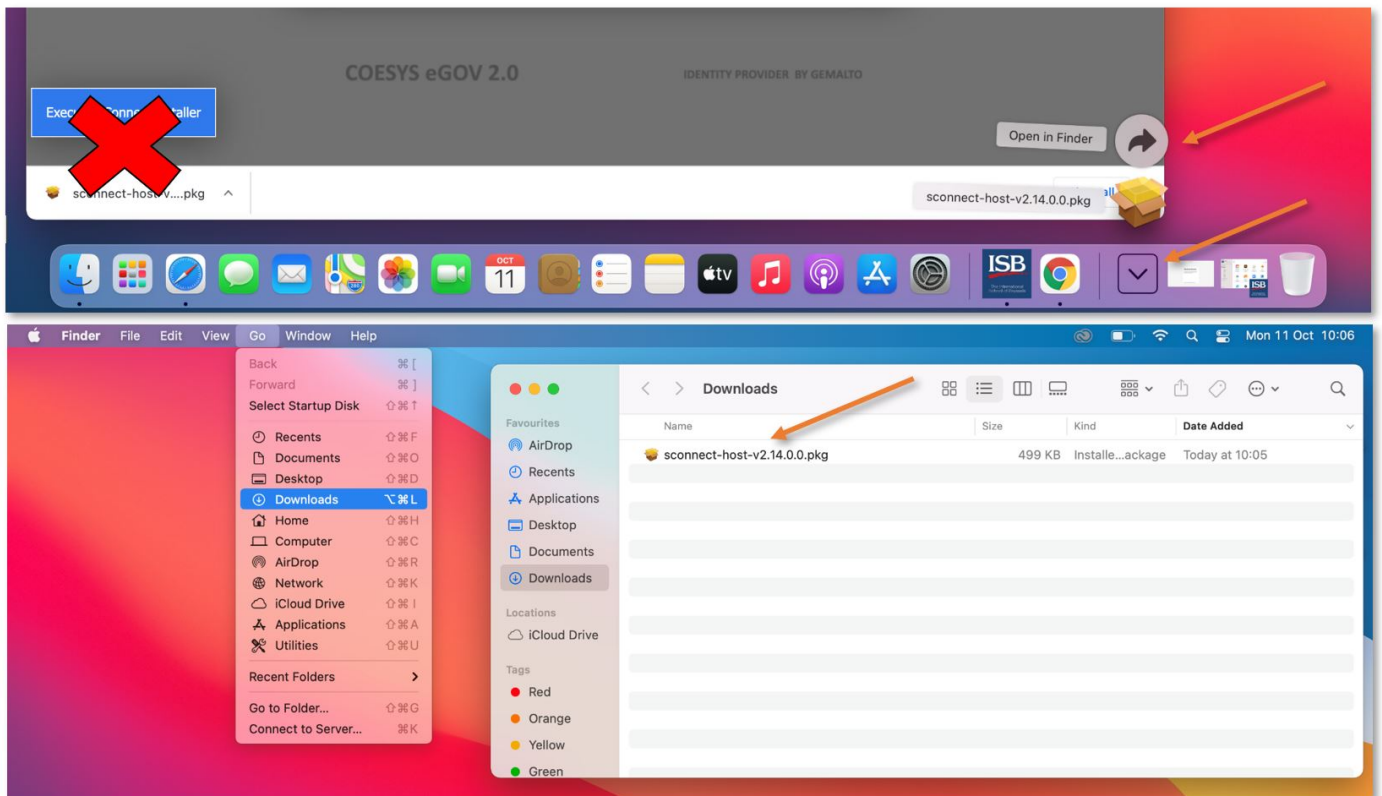


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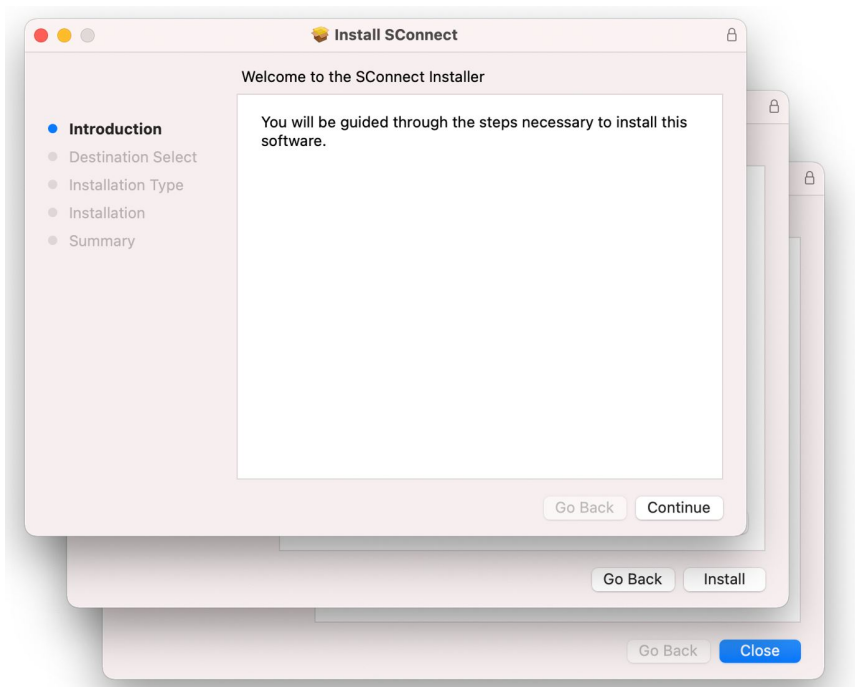
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The website will also automatically download the app needed to interact with your card reader. Please do not install it from the Chrome download bar. Please open the Downloads folder and install it from there.



Go through the installation steps.



And back to the AG page in Chrome. Insert your eID pin to log in.

Lecture de la carte d'identité électronique



Entrez votre code PIN de votre carte d'identité

CONNEXION

ANNULER

Microsoft Authenticator app (setup)

Using the Authenticator app instead of the phone/text system is more convenient, secure, and most importantly it will still work if you change your phone number (while on leave or vacation, for example). Here are the steps to set it up.

Scan the appropriate QR code with your Android or IOS mobile device to install the app.



Google Play



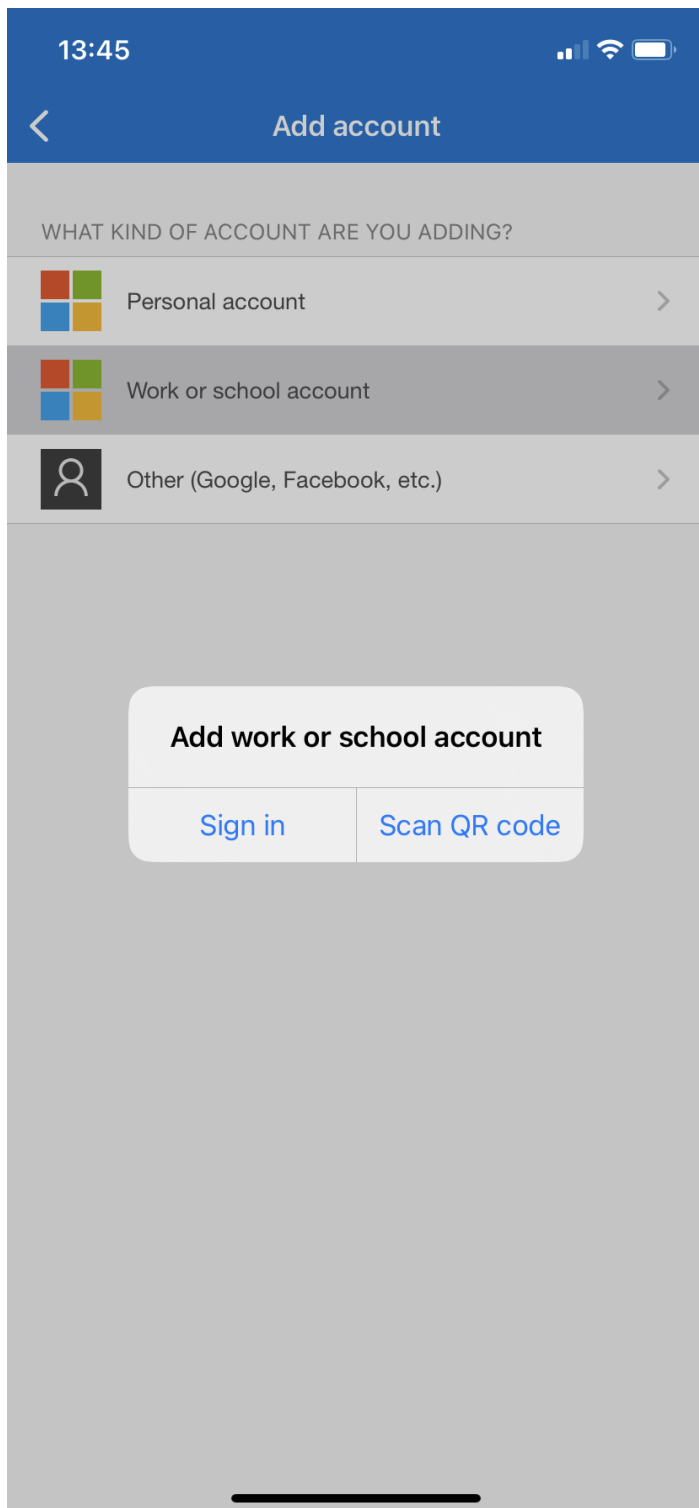
App Store

(If the QR code does not work, you can follow these links to the [Google Play](#) or [App Store](#).)

Open the Microsoft Authenticator app, allow the notifications (if prompted), select Add account from the Customize and control icon on the upper-right, and Work or school account.

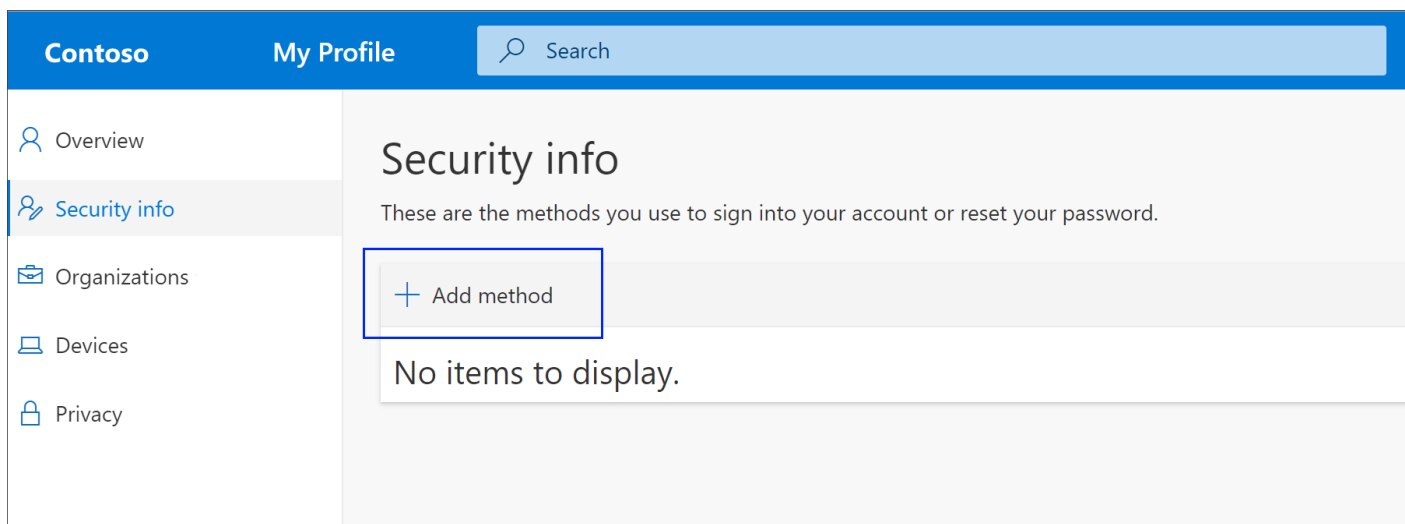
Note: The first time you set up the Microsoft Authenticator app, you might receive a prompt asking whether to allow the app to access your camera (iOS) or to allow the app to take pictures and record video (Android). You must select Allow so the authenticator app can access your camera to

take a picture of the QR code in the next step. If you don't allow the camera, you can still set up the authenticator app, but you'll need to add the code information manually.



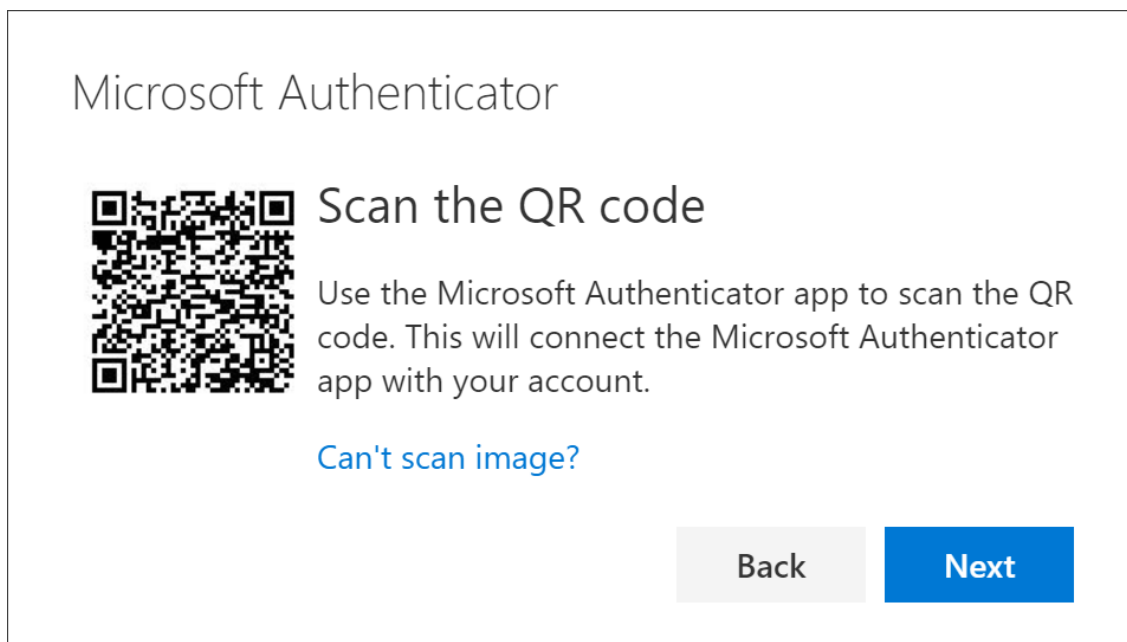
Go to <https://mysignins.microsoft.com/security-info> on your computer and log in with your ISB email and password. Most of the time, the portal will automatically log you in.

On the Add a method page, select the Authenticator app from the list and choose Add.



Select Next, and *Scan the QR code* page appears. Scan the provided code with the Microsoft Authenticator app QR code reader, which appeared on your mobile device.

(This one is an example)



The authenticator app should successfully add your work or school account without requiring any additional information from you. However, if the QR code reader can't read the code, you can select Can't scan the QR code and manually enter the code and URL into the Microsoft Authenticator app.

Select Next on the Scan the QR code page on your computer. A notification is sent to the Microsoft Authenticator app on your mobile device, to test your account.

Microsoft Authenticator



Let's try it out

Approve the notification we're sending to your app.

[Resend notification](#)

Back

Next

Approve the notification in the Microsoft Authenticator app, and then select Next. Your security info is updated to use the Microsoft Authenticator app by default to verify your identity when using a two-step verification or password reset.

Microsoft Authenticator



Notification approved

Back

Next