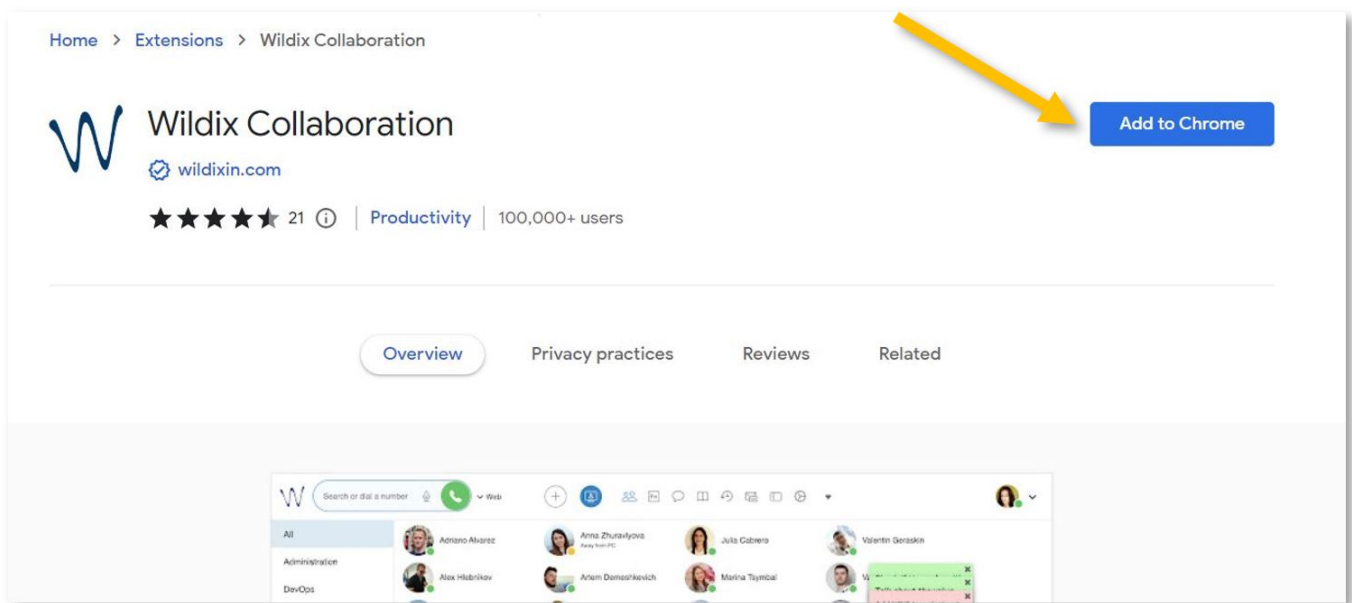


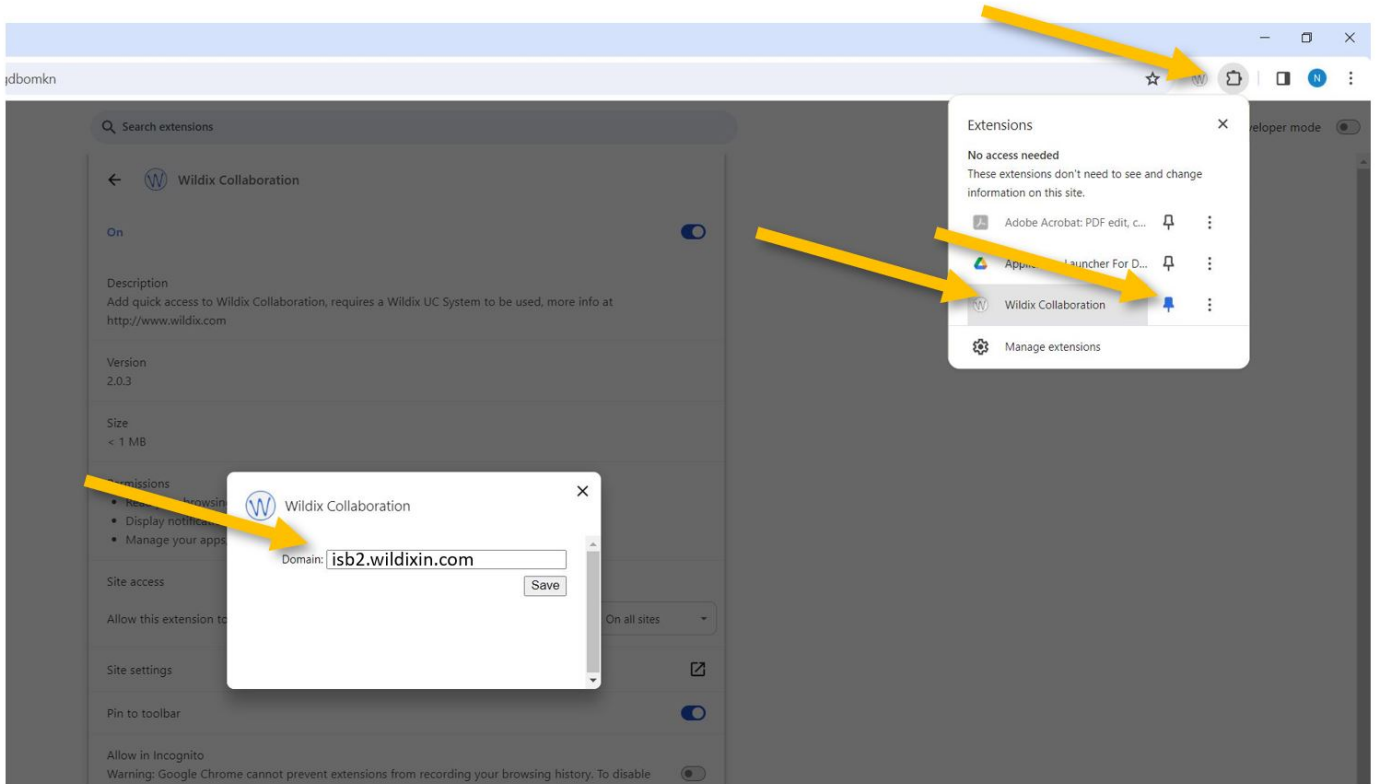
Wildix Chrome Extension and Portal Login

To access, set up, and manage the extra capabilities of our phone system, please start by installing the [Wildix Collaboration Chrome Extension](#) and log in.

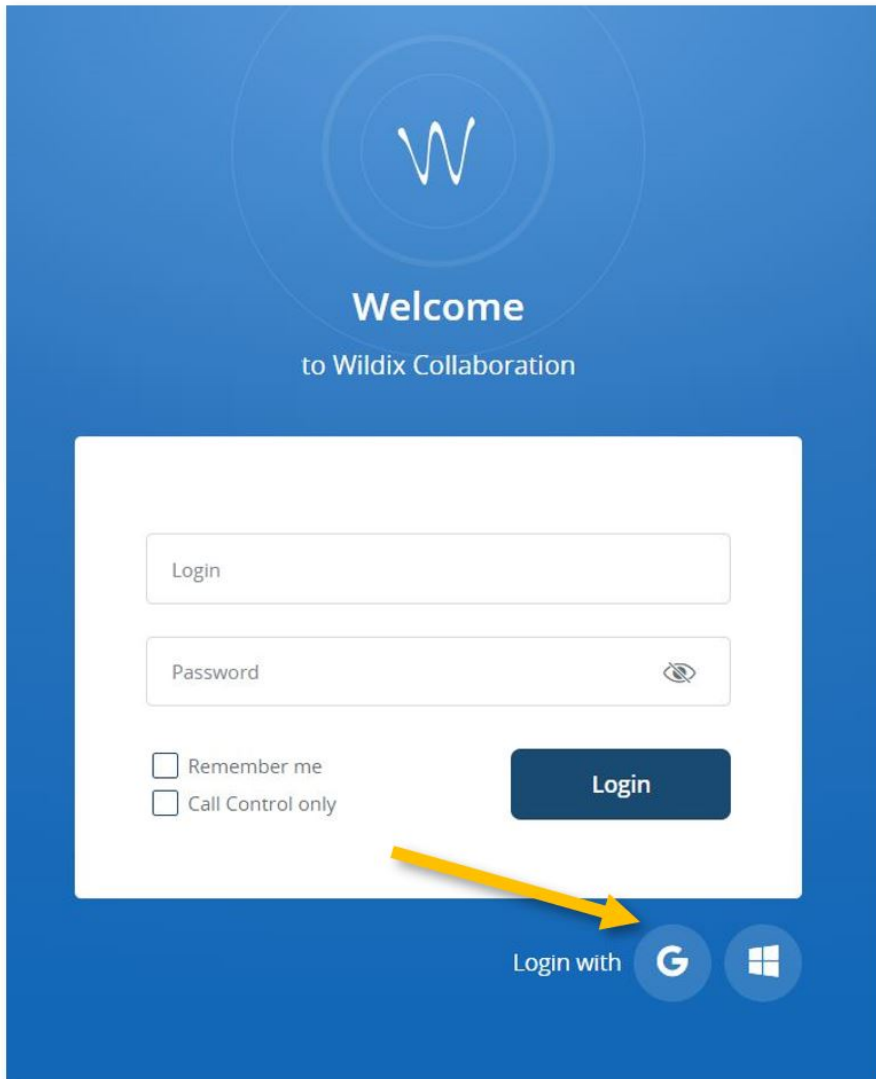
(While logged in, you can answer all your extension calls from your PC.)



Next, click on the puzzle piece in the upper-right Chrome corner, pin, and select the Wildix extension. In the new pop-up window, under Domain, please insert **isb2.wildixin.com** and Save.

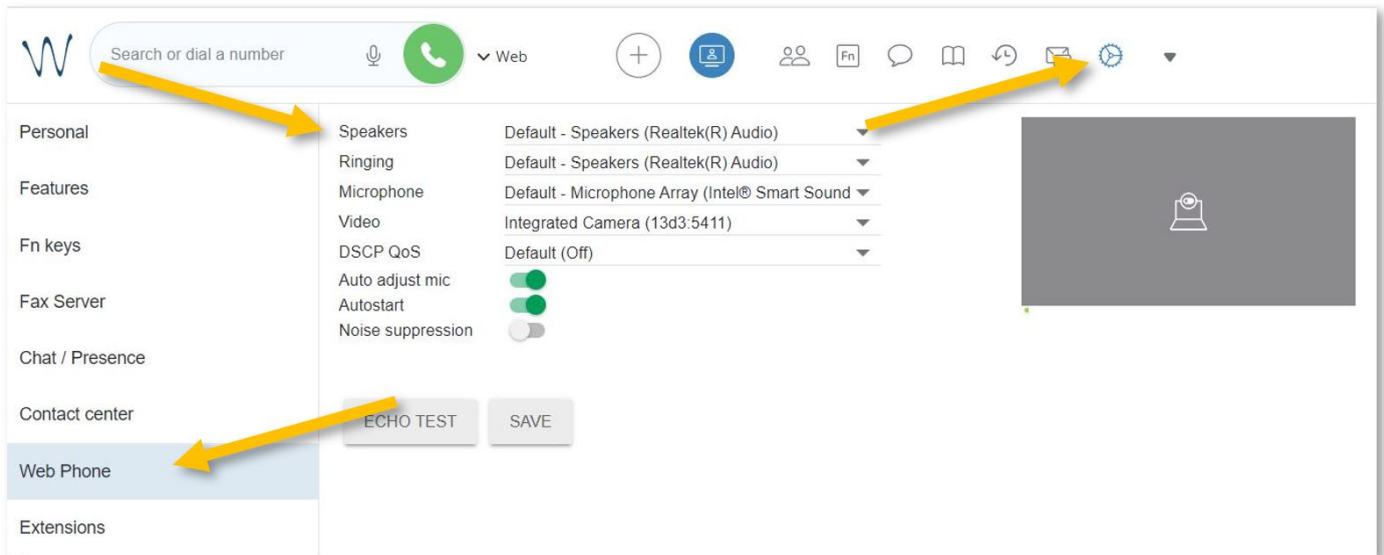


Chrome will automatically open <https://isb2.wildixin.com/authorization/>. Please log in using the Google or Microsoft buttons.



You are now ready to go. While logged in, you can answer your extension calls from your computer - a pop-up will appear on the screen.

If your microphone or sound does not work correctly, you can test and change the options by going into Settings and the Web Phone menu that can be found in the left panel.



If you close the portal, you can reopen it by clicking on the Wildix extension or by following this [link](#).

From the portal, you can:

- [Forward calls to your mobile phone – immediately, after a while, etc.](#)
- [Forward calls to your replacement – when on leave or at a different desk.](#)
- [Redirect calls to your voicemail when you cannot answer, in a meeting, etc.](#)
- [Setup the function keys \(speed dial\) for fast calling.](#)
- [Send a fax.](#)
- [See the ISB telephone list \(phonebook\) – search for and call any of the users/extensions.](#)
- [See the history of your calls / missed calls.](#)
- [Listen/manage/download your voicemails.](#)
- [Call any of the ISB extensions from your mobile phone. Check your missed calls, voicemails, and the ISB telephone list.](#)

Revision #21

Created 4 December 2023 12:35:21 by Nicolae Marin

Updated 8 January 2024 15:13:14 by Nicolae Marin